

Reporting crime and anti-social behaviour

Call 999 to report a crime that is taking place or about to take place

If you witness a crime or activity that might lead to imminent crime, please call 999. This includes physical violence, drug dealing, arson (or attempted arson), dangerous dogs that are out of control, vehicles being ridden in a reckless manner and criminal damage including graffiti and vandalism.

The police number for non-emergencies is 101 (24 hours)

The call handler will be able to assess the nature of the call and either provide advice or task a police response. The type of situations you could report to 101 might include people gathering and behaving in an intimidating or suspicious manner, drug taking, street drinking and rough sleeping – particularly where the activity is restricting access to property.

The Police Safer Neighbourhood Team can be contacted on 020 8721 2810 or StPancras.SomersTown.SNT@met.pnn.police.uk

The SNTs are not a 24 hour service and are not a substitute for 999 or 101. All calls to these numbers will be seen by SNT officers, who will pick up on any on-going concerns about anti-social behaviour or low level crime. They also work closely with the Council and other services.

To anonymously report crime call Crime Stoppers on 0800 555111

All reports to the Police or the Council can be treated anonymously, although if we have your contact details we can provide feedback and on-going support. Crime Stoppers is an additional service for those who wish to report anonymously. Reports can be by phone or on-line at <https://crimestoppers-uk.org/>

To report incidents of anti-social behaviour to the Council (including Housing Patrol the CCTV Hub) please call 020 7974 4444

The Housing Patrol service operates every evening between 6pm and 2am and is available to all Camden tenants and leaseholders. HSPPS officers do not have enforcement powers but they will intervene, educate and deter and call for Police assistance is needed. The type of activity they will respond to includes noise nuisance, groups gathering in inappropriate areas, drug taking, rough sleeping or other forms of behaviour that people might feel intimidating. All calls are logged and when requested direct feedback is given to the caller as possible.

The CCTV Hub is operated 24 hours a day. When a report is made and there is CCTV provision, the operatives will look to monitor or deploy nearby CCTV cameras. A daily report is generated that shows calls to the service, reports following visits, any CCTV activity and pro-active patrols and sent to Council Officers for any follow-up action required.

Community Safety are here if you have on-going concerns about crime and anti-social behaviour issues but is not an emergency response service. However, any call to the service will be responded to either by providing information and advice,

tasking to an appropriate officer in the service, or signposting to appropriate services such as the Police, Housing or Environmental Health.

The District Housing Office can support residents who have been affected by the range of issues that are covered above and works closely with other services including Community Safety, the Police and Estate Services. Examples of anti-social behaviour you can report to your Housing Officer includes littering, fly-tipping, drug paraphernalia, evidence of graffiti or damage to property.

Other services you may find helpful

If you have been affected by a dog related incident please contact the Dog Hub at hub@btopenworld.com or visit by visiting www.thedoghub.co.uk

The Dog Hub service can be contacted directly by anyone concerned about the behaviour of a dog or if they have concerns about how they are managing the behaviour of their own dog. Alternatively you can report any concerns you have about dog-related anti-social behaviour to your Housing Officer, Community Safety or the Police.

To become a Safety Views volunteer call 020 7383 0000 or email admin@camdencpcg.org.uk

Safety Views is a scheme that helps us better understanding of how safe people feel in their area through regular engagement with volunteers. Further information can be found at <http://camdencpcg.org.uk/projects/>

Camden Safety Net the Independent Domestic & Sexual Violence Advisory Service offers information, support and practical safety interventions to people experiencing domestic and/or sexual abuse and can be contacted on 020 7974 2526

Camden Safety Net is a specialist service and accepts self-referrals and referrals from other services. You can also report domestic or sexual violence, whether it is happening to you or someone else, to the Police and other Council services. Safety Net can also provide helpful advice for those experiencing or witnessing domestic or sexual violence.

To report rough sleeping and other street activity including begging or street drinking please call 0808 800 0005

The Safer Streets Team (SST) is a borough wide service and work with people who are rough sleeping, using drugs or alcohol on the streets, beg for money or involved in street based prostitution. When you witness street based activity, particularly rough sleeping, please call SST who will take a record of the call and seek to target the location as soon as possible, or if they are unable to do so, advise other services they work closely with who may be able to respond more effectively.

ASB Support offer practical and emotional support to those affected by Anti-Social Behaviour and can be contacted on 020 7506 3224.