

Heating and Hot Water Survey - Curnock Street Estate

Q1.1 Overall, how satisfied or dissatisfied are you with the **HEATING** in your home?

	<i>Very satisfied</i>	<i>Fairly satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Fairly dissatisfied</i>	<i>Very dissatisfied</i>
PLEASE TICK ONE BOX ONLY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q1.2 If you are dissatisfied with the HEATING in your home, **please tell us why:**

Q1.3 Does your home ever feel too hot or too cold?

	<i>Yes - sometimes too hot</i>	<i>Yes - sometimes too cold</i>	<i>No - never too hot or too cold</i>
PLEASE TICK ALL THAT APPLY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q1.4 If your home ever feels too hot or too cold, **please gives us details about when and which rooms:**

Q1.5 Please answer the following statements about your heating controls:
TICK ONE BOX PER ROW

	<i>Yes</i>	<i>No</i>	<i>Not sure</i>
I have control over the heating in my home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I can switch my heating on and off	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know how to control my radiators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I use controls on my individual radiators	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q1.6 If you have any additional comments about the HEATING in your home, **please tell us below:**

Q2.1 Overall, how satisfied or dissatisfied are you with the **HOT WATER** in your home

	<i>Very satisfied</i>	<i>Fairly satisfied</i>	<i>Neither satisfied nor dissatisfied</i>	<i>Fairly dissatisfied</i>	<i>Very dissatisfied</i>
PLEASE TICK ONE BOX	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q2.2 If you are dissatisfied with the **HOT WATER** in your home, **please tell us why:**

Q2.3 Does your **HOT WATER** ever feel too hot or too cold?

	<i>Yes - sometimes too hot</i>	<i>Yes - sometimes too cold</i>	<i>No - hot water is never too hot nor too cold</i>
PLEASE TICK ALL THAT APPLY	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q2.4 If your **HOT WATER** ever feels too hot or too cold, **please give us details about when and which taps:**

Q2.5 If you have any additional comments about the **HOT WATER** in your home, **please tell us below:**

Your contact details

Name.....	<div style="border: 1px solid black; height: 50px;"></div>
Address.....	<div style="border: 1px solid black; height: 80px;"></div>

Thank you for completing this questionnaire

Please return it in the FREEPOST envelope enclosed to:
David Barns, Senior Energy Performance Officer, Property Services
c/o Town Hall, Judd Street, London, WC1H 9JE or bring your completed form to the consultation session