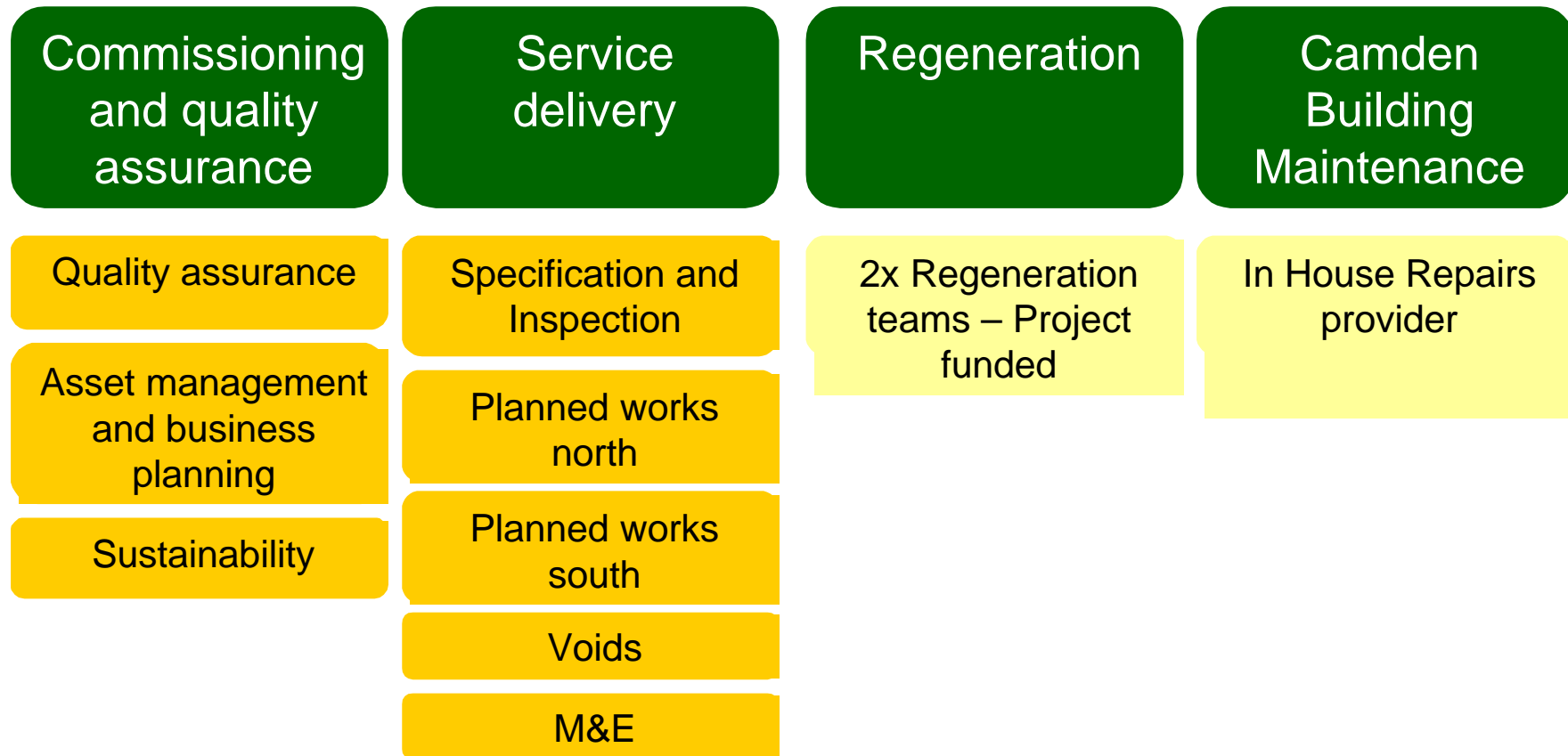


Overview of Structure



Commissioning & Quality Assurance

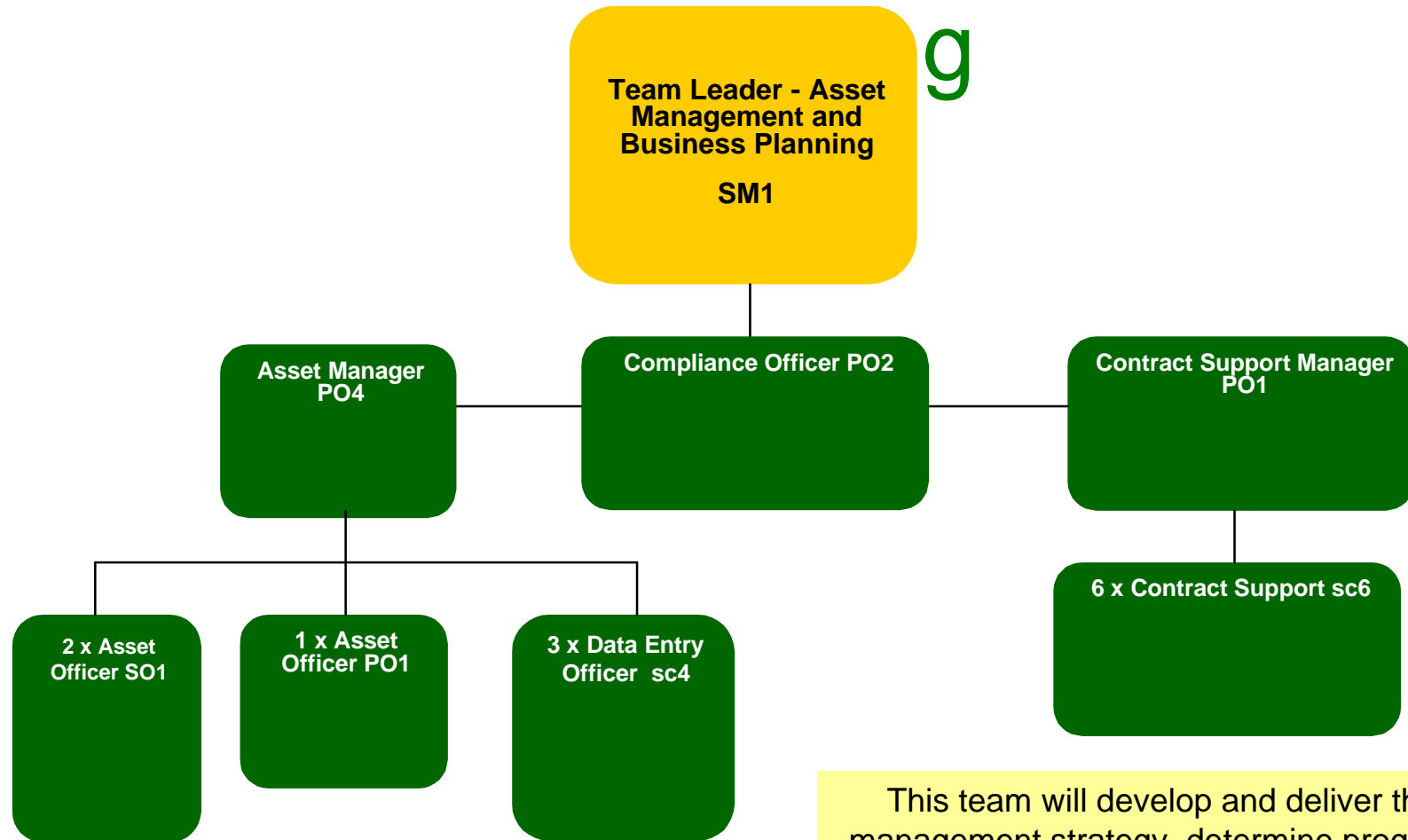
Quality Assurance
(Repairs and
Capital)

Asset Management
and Business
Planning

Sustainability
Strategy

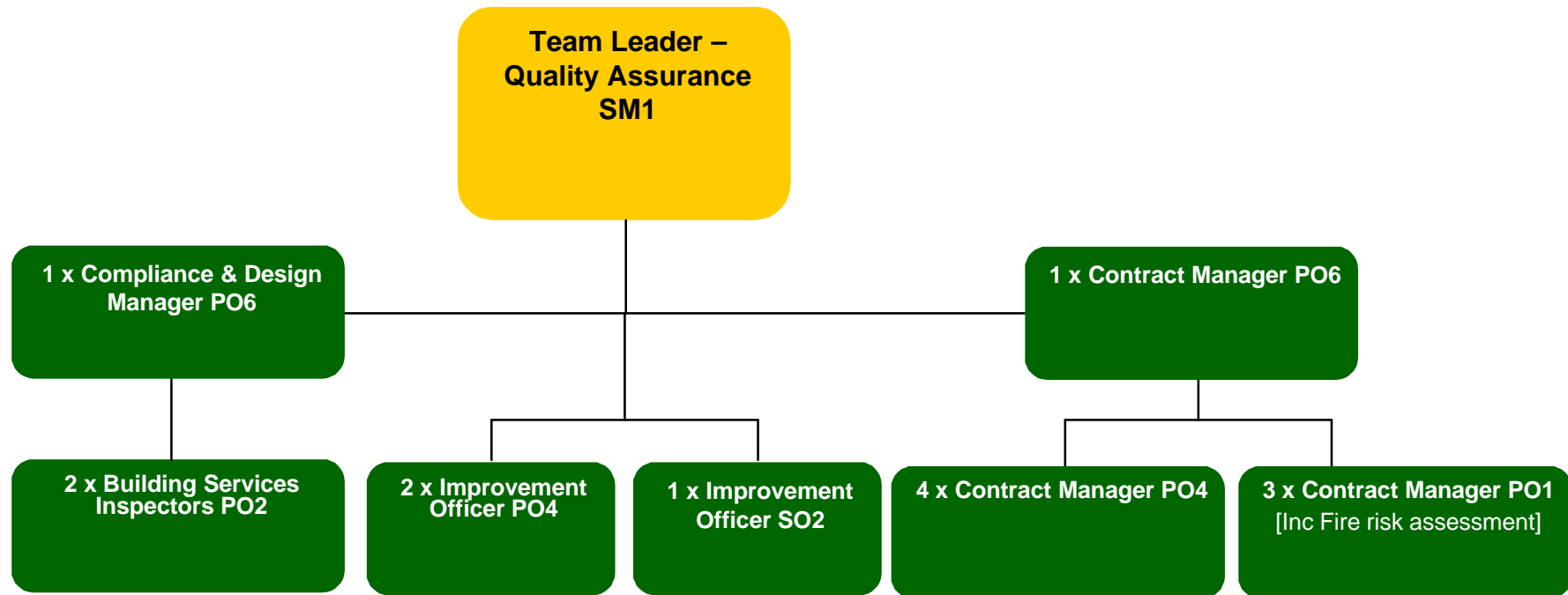
This group sets work programmes, assesses the quality of service and works, owns H&S for the Division and delivers the sustainability strategy

Asset Management and Business



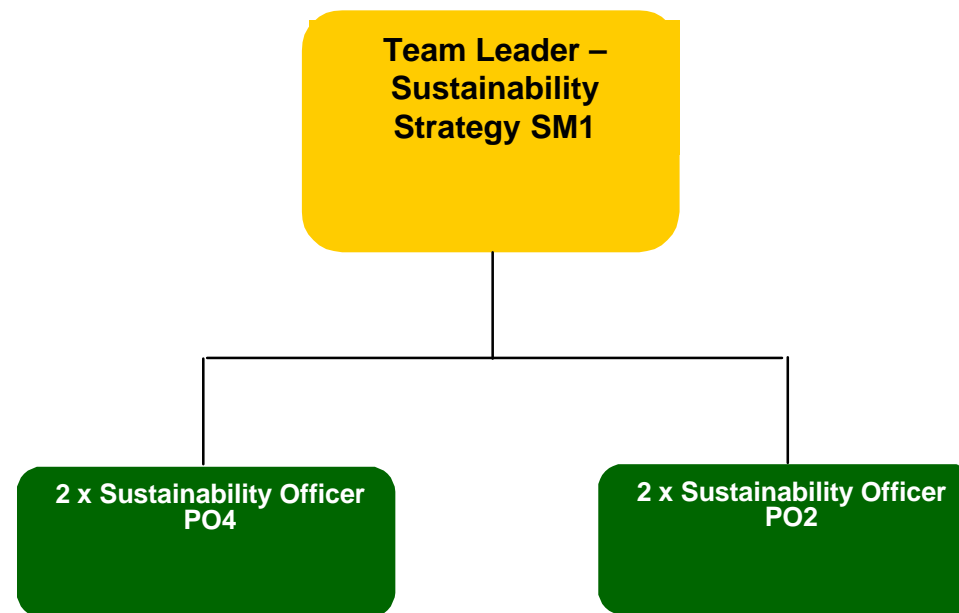
This team will develop and deliver the asset management strategy, determine programmes of work and make sure asset information is robust and up to date. The team will also provide contract support and data entry Division wide

Quality Assurance



This team monitors the quality of work and services provided by Service Delivery. The team will provide contract performance management and oversee compliance and technical standards

Sustainability Strategy



This team delivers the Sustainability Strategy for the HRA housing stock. It will continue to focus on the key objectives of securing funding, setting up programmes of work (e.g. insulation) and managing complex projects

Service Delivery

Planned Works

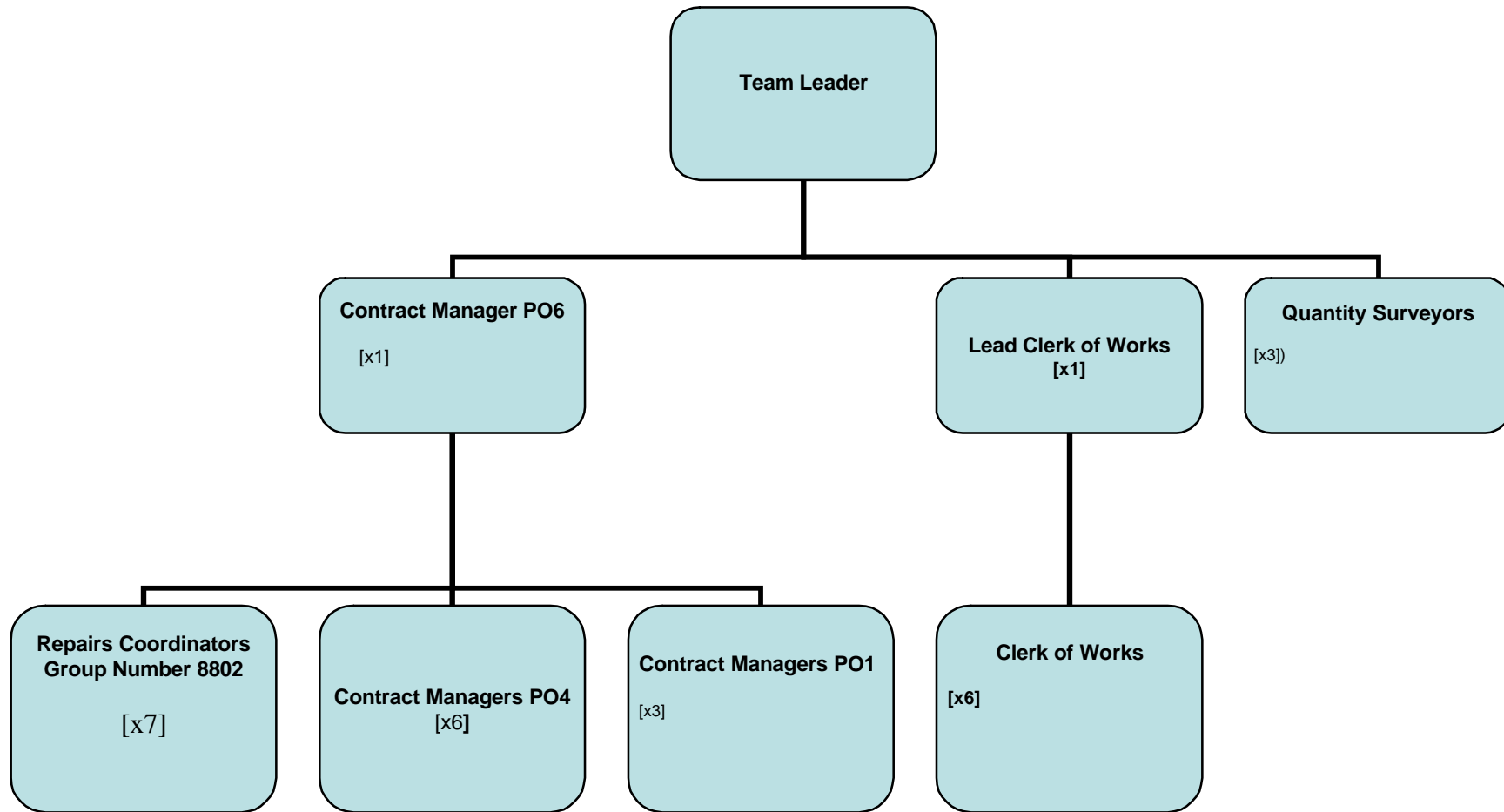
Mechanical and
Electrical

Specification and
Inspection

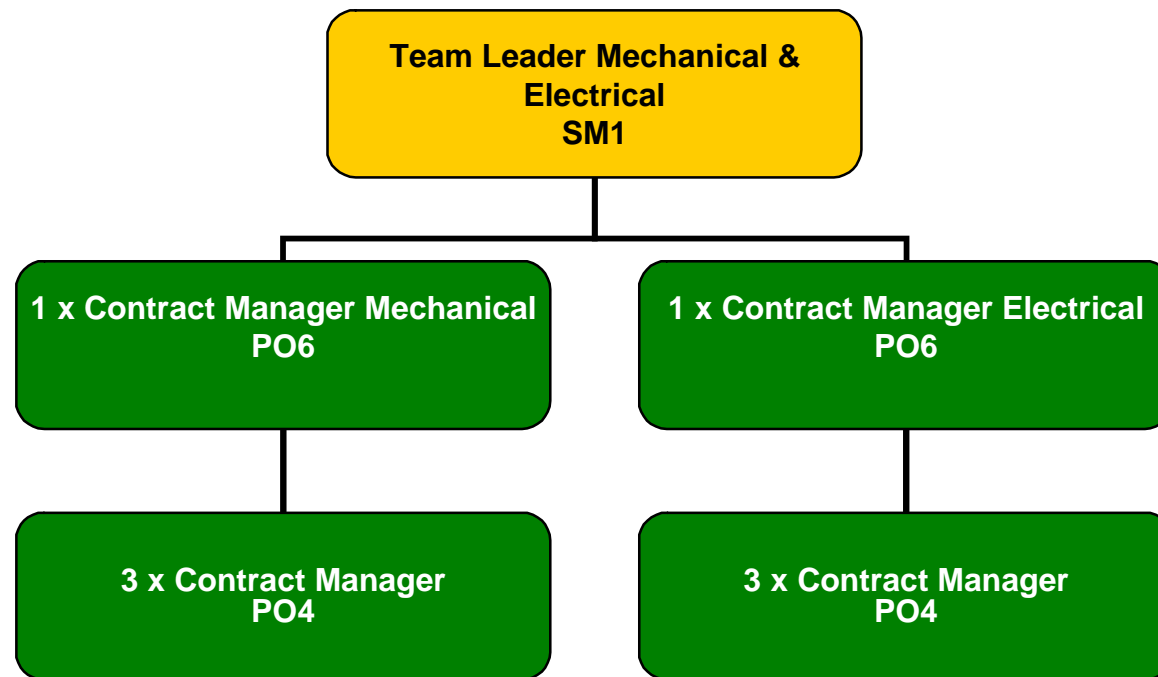
Voids

This group will manage the delivery of all major works, planned preventative maintenance and reactive repairs

Specification and Inspection Team

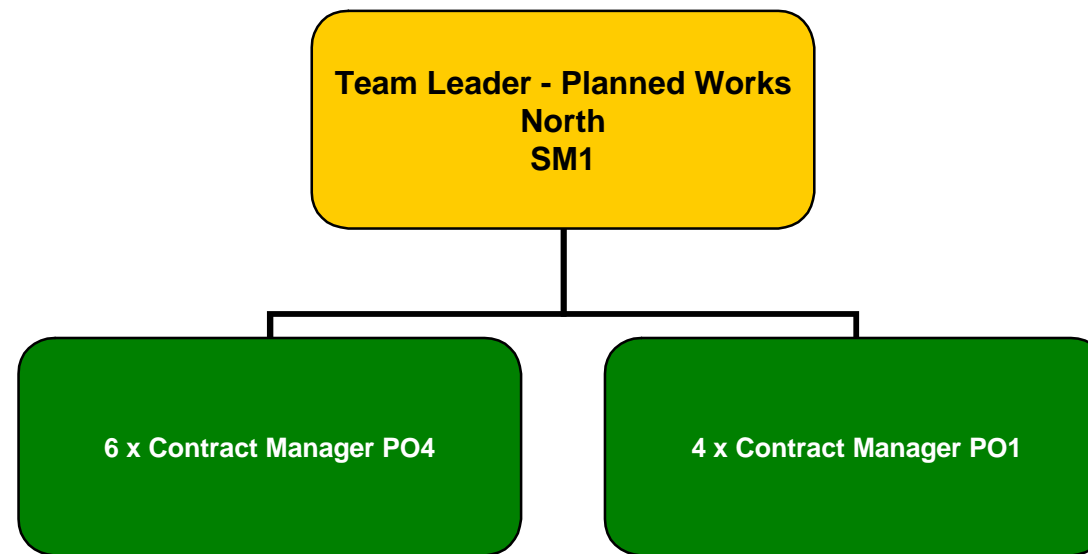


Mechanical and Electrical



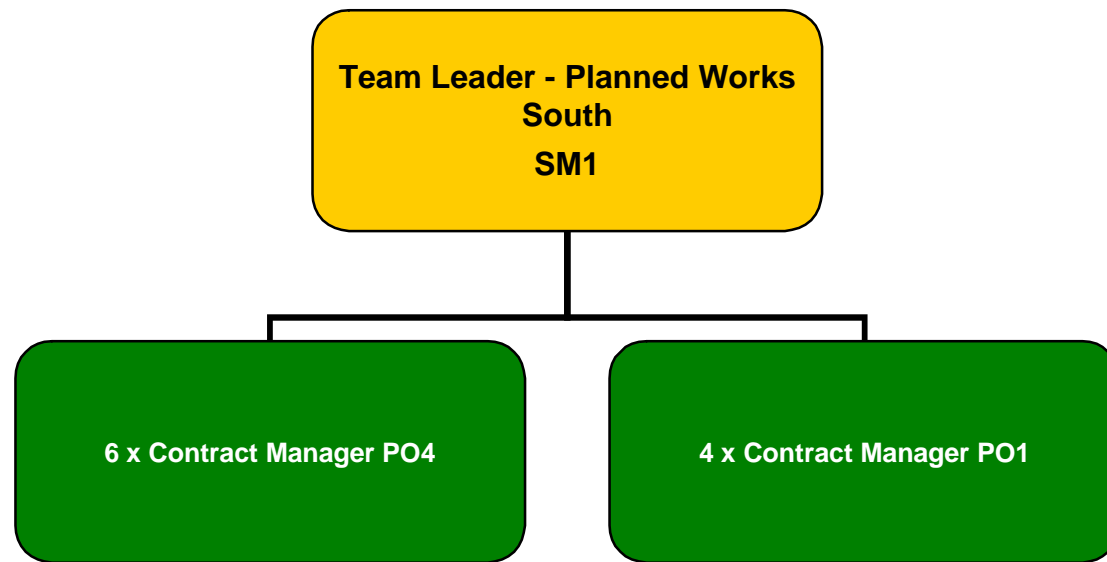
Management of partnered repairs and planned preventative maintenance contracts and testing regimes for mechanical and electrical equipment including water hygiene, electrical and gas safety.

Planned works - North



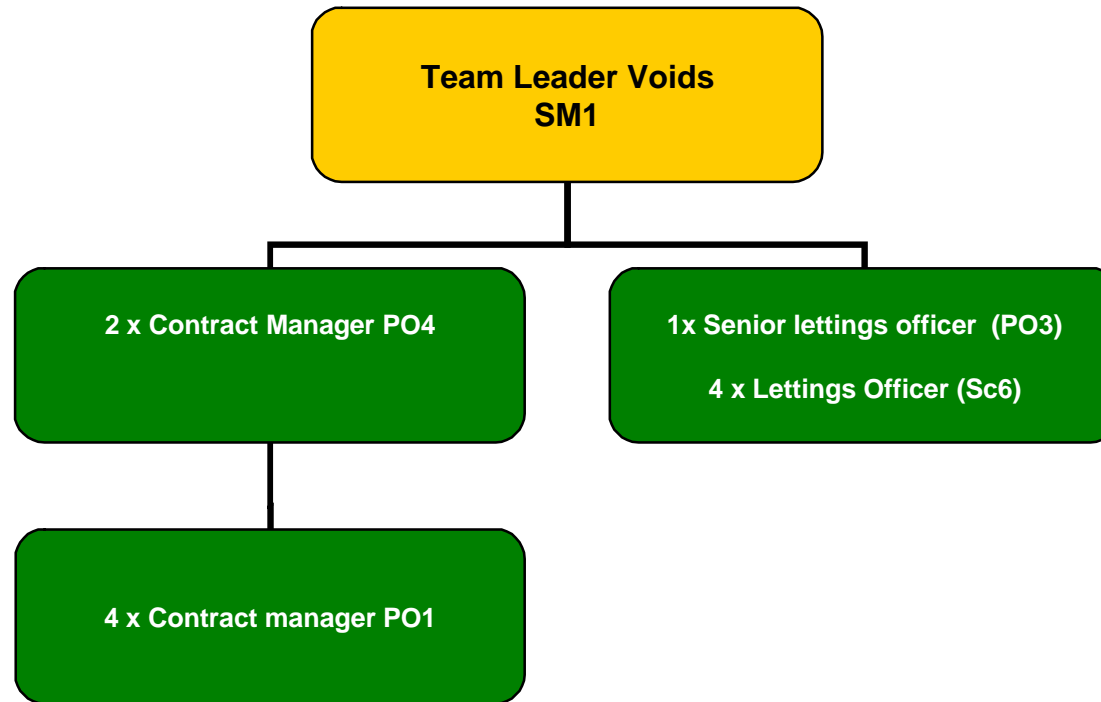
Programme management of all major works and management of reactive repairs where intervention is required on grounds of complexity

Planned works - South



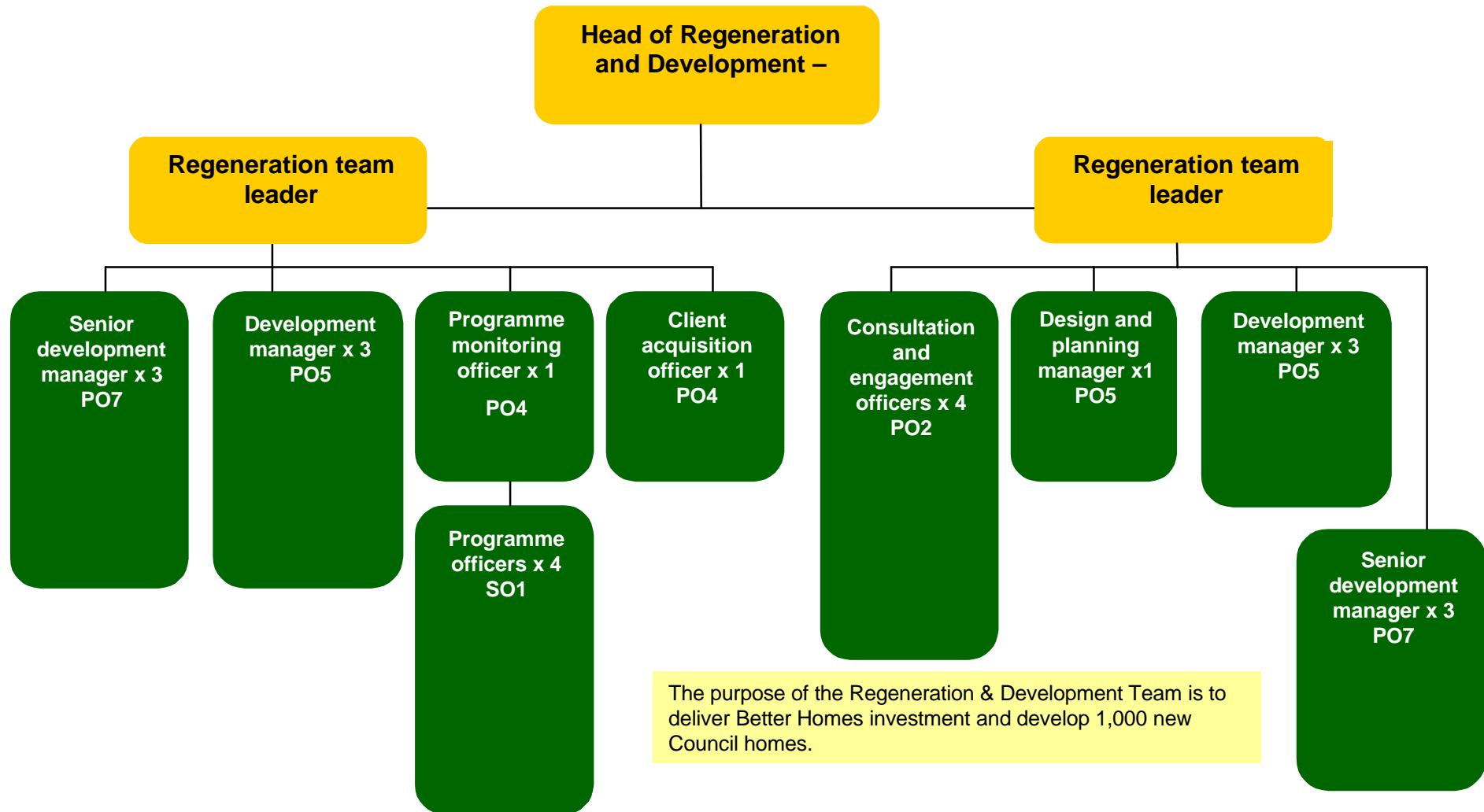
Programme management of all major works and management of reactive repairs where intervention is required on grounds of complexity

Voids

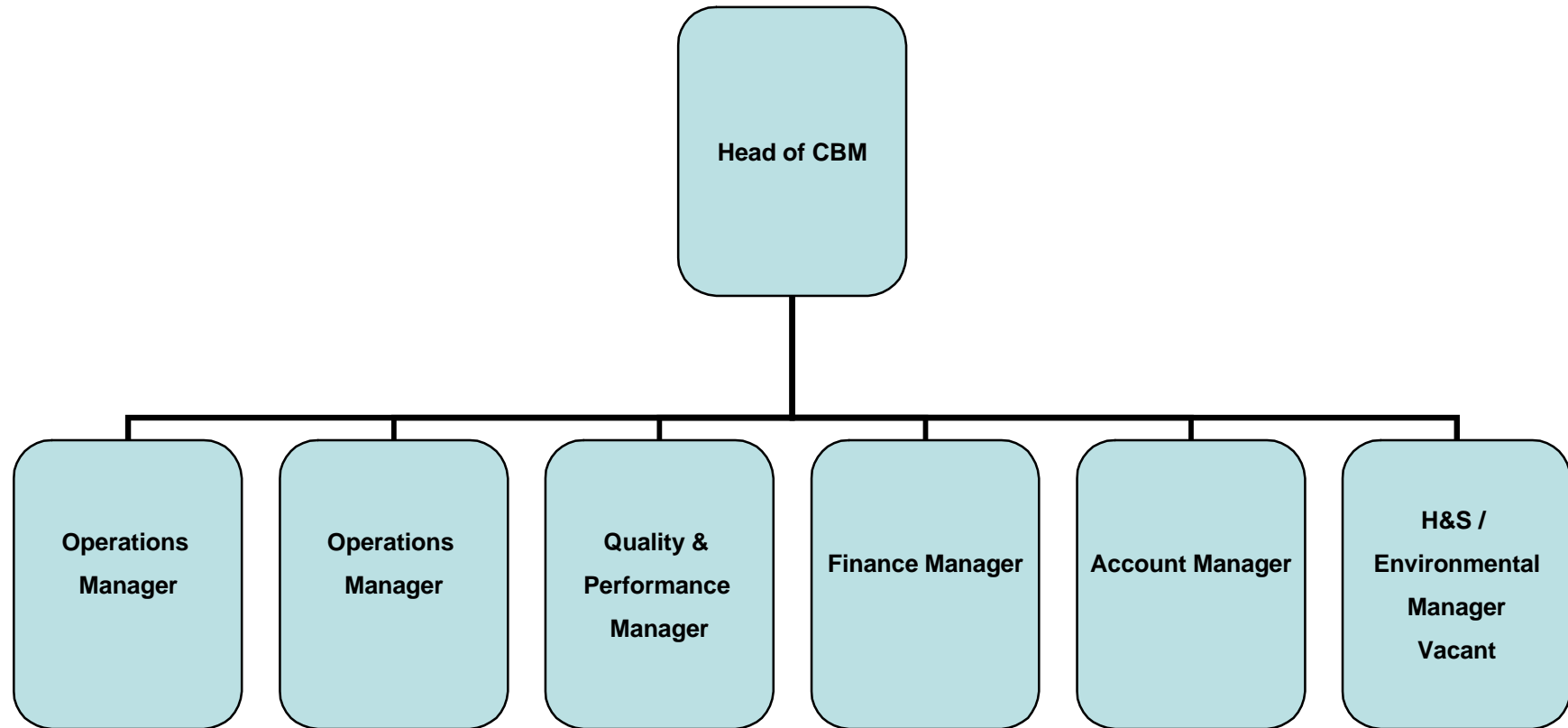


Management of the entire lettings process from property becoming vacant to being let, ensuring rent loss is minimised and a standards specification is applied.

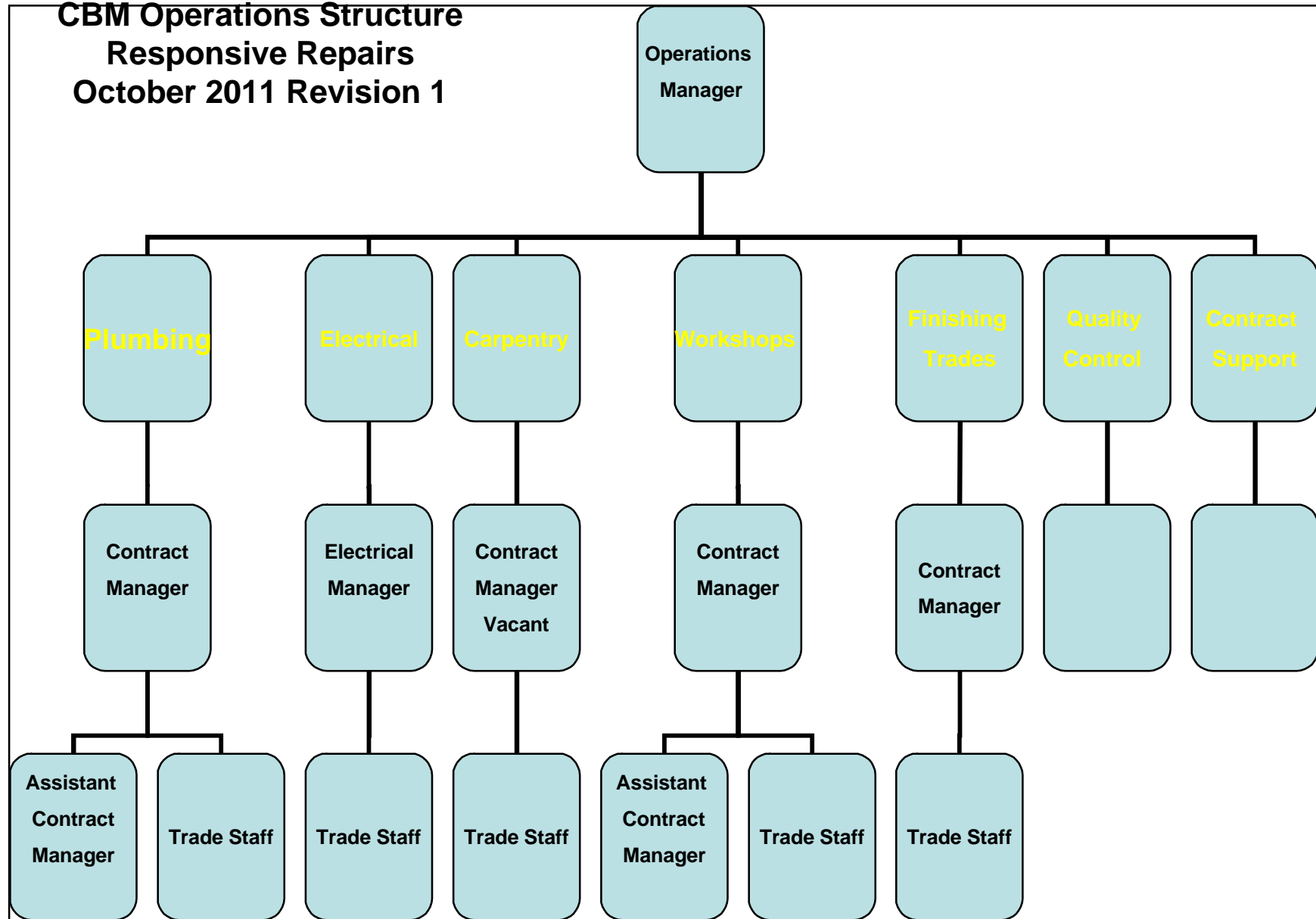
Regeneration and Development



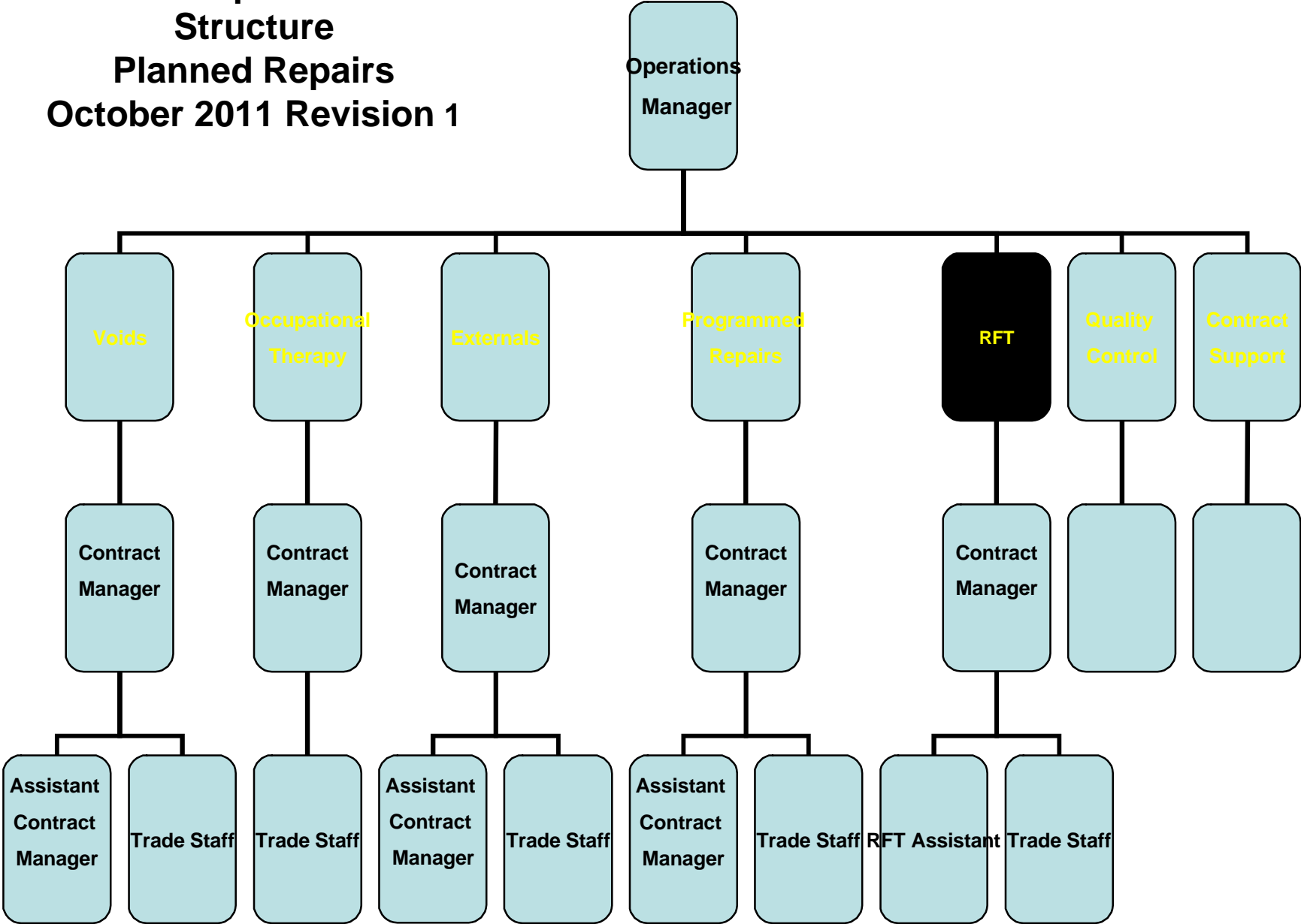
CBM Management Structure



**CBM Operations Structure
Responsive Repairs
October 2011 Revision 1**



**CBM Operations
Structure
Planned Repairs
October 2011 Revision 1**



CBM Support Structure October 2011 Revision

