

February 2012

Mr Trevor Chambers  
Central Complaints Unit  
Room 322  
Camden Town Hall  
Judd Street  
London WC1H 9JE

**REF: Lack of Hot Water**

Dear Mr Chambers,

Since January I have been experiencing problems with the Hot Water supply in my flat almost every day.

I would like to make an official complaint for the lack of hot water as well as the lack of information/updates from Camden Council.

Since the problem is unlikely to be fixed anytime soon I would like you to consider offering compensation for loss of service and inconvenience.

Please provide me with a unique reference number for my complaint.

Yours sincerely,